

Updated 10-15-2018

CAPITAL ITEM REQUEST – 2019 BUDGET
WASHINGTON COUNTY SHERIFF'S OFFICE
Communication Facility/Equipment Fund

As a beginning point of information, it should be noted that expenditures for this budget do not come from the General Fund. Instead, they come from the Communication Facility and Equipment fund created by State statute 21-6-307. That statute mandates that money goes into this fund from 25% of all fees collected by the sheriff. (The remaining 75% of all fees collected by the Sheriff go to the General Fund.)

The money in the Communication Facility and Equipment fund can be spent on: (1) Training operations staff, (2) operating, equipping, repairing and replacing communications equipment, (3) purchasing additional communications equipment, and (4) otherwise improving a communication facility or system for the sheriff's office.

Money not spent from the Communication Facility and Equipment budget each year stays in the Fund and is available for additional appropriation. Failing to spend money in the Communications budget in a particular year does not impact the General Fund.

ITEMS NEEDED:

VSOM Servers and Storage – We need to replace the current Cisco Video Surveillance Operations Manager (VSOM) and associated video storage. The Detention Center has 185 video cameras recording in the facility. All of that video footage and associated audio footage is processed and stored by the VSOM system that was purchased in 2012. The maintenance contract for these devices will end in June 2019 and cannot be renewed any longer. The recordings we store are used for review of incidents occurring inside the detention center, as evidence of criminal conduct that may occur and also used in Federal court when the County is sued for civil rights violations. If we do not replace the server and storage and experience an outage after the contract expires, it could cause loss of video required for civil and criminal cases. We intend to use the State of Arkansas contract to make this purchase.

(Note: While this project is being fully researched and exact components and labor are defined, all of the funds are being placed in the Capital line item. When the final quotes are received, we may have to move some of the total amount to appropriate line items.)

Line Item – 3014-000-4009 - **\$70,000**

AT&T VESTA Workstation with Mapping – In December of 2016, the 911 equipment in our Dispatch Center was upgraded to the AT&T VESTA 911 system through the Washington County Department of Emergency Management. This is the system that brings 911 calls and business lines into our Dispatch Center and displays mapping information so emergency services can be routed to the call for help. The VESTA system also collects important call statistics that enables us to monitor workload, call answering times and other data.

Because of 911 funding limitations, we were only able to equip five of our seven dispatch positions with the equipment. (A position is a workspace cubicle where the dispatcher sits and receives calls, dispatches emergency responders via radio, uses the Computer Aided Dispatch system and does their other tasks related to dispatching.) All of our positions are set up exactly the same as far as the workspace, computer monitors, and Computer Aided dispatch equipment, except for the two positions that have no 911 VESTA equipment. By purchasing the last two positions, we will be better able to use the workspace to its fullest potential by having additional space to answer calls and additional room to train.

Stations one (1) through five (5) are fully functional dispatch consoles and have the following equipment.

- VESTA phone system
- Arkansas Crime Information Center
- Mapping
- Computer Aided Dispatch
- Radio console



Display of a fully outfitted dispatch console

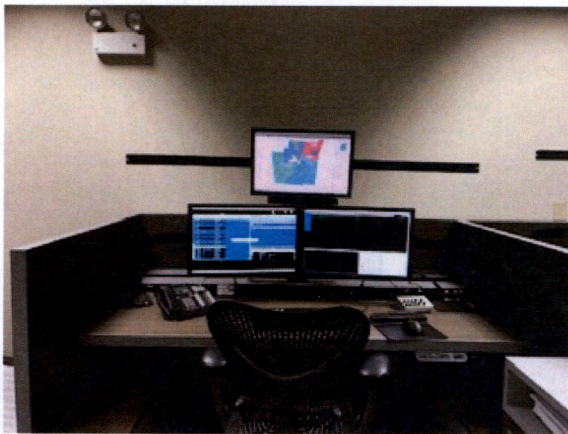
VESTA phone system (top left in picture)

- Arkansas Crime Information Center
- Mapping
- Computer Aided Dispatch
- Radio console

Stations six (6) and seven (7) have a Nortel phone system and don't have the same features as the other five stations because they are two different phone systems. This results in inaccurate statistics because they are not fully functional consoles and they need VESTA in order for all seven (7) stations to mirror each other. The VESTA system has a rolodex of numbers entered 1-571 that are one button quick transfers. Our desk phones do not have that capability.



Station six (6), missing the VESTA phone system



Station seven (7), missing the VESTA phone system

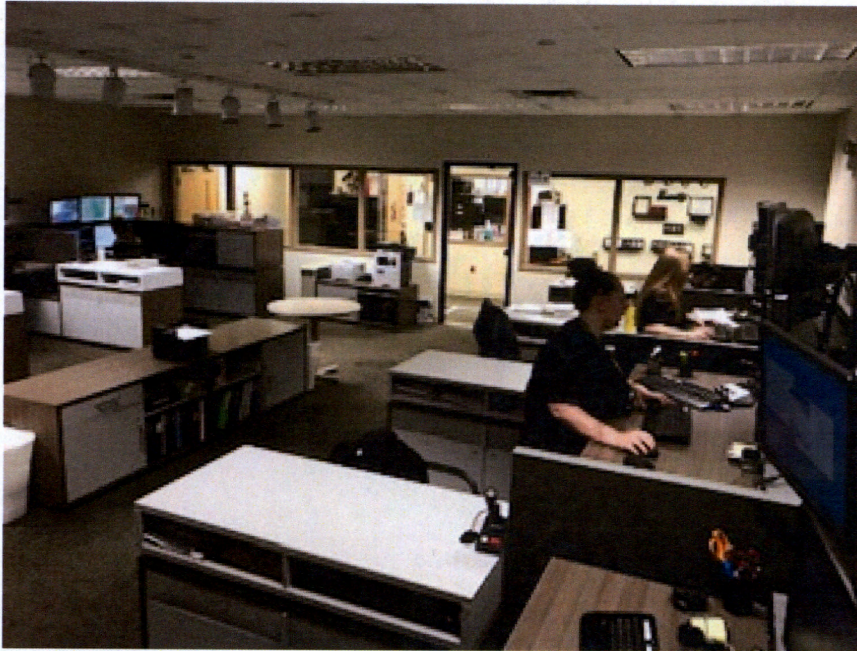
Just one example of an emergency workload that can happen is the flooding that occurred in 2017. It was all hands on deck for that event in the Dispatch Center as around 1,200 calls came in. It would have been very helpful and more efficient at that time to have all dispatch positions able to perform the same tasks.

Emergency Situation

- Washington County Flooding-April 29, 2017

911	74
Admin lines	1025
Admin inbound abandoned lines	24

Total	1099
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2 VESTA workstations @ \$ 32,564 each

Line Item – 3014-000-4009 – **\$65,128**

Line Item 3014-0400-4009 – Computer Machinery/Equipment:

Total of two requests - \$ 135,128